

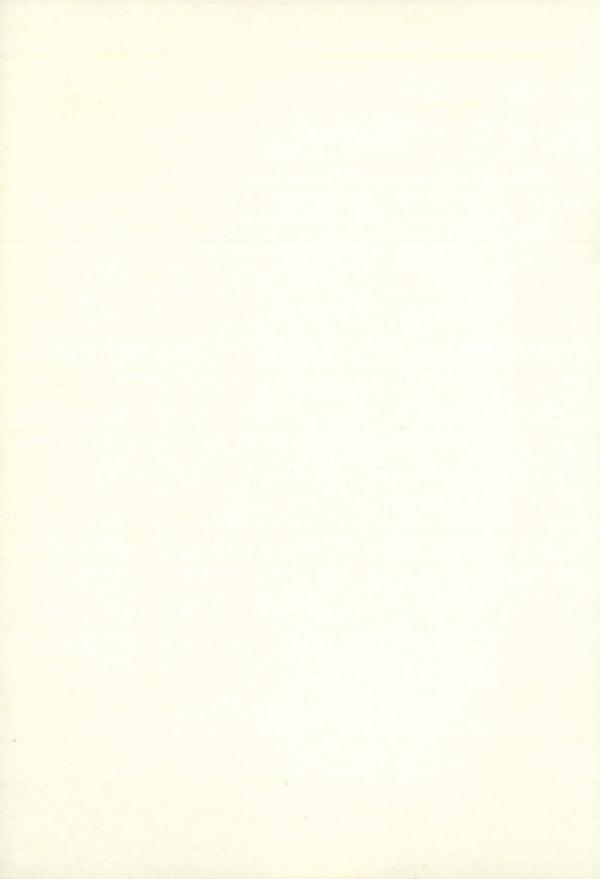


Tempus UM-JEP-14131-1999 Open and Distance Learning in Technical Education

## **Proceedings of the First Workshop**

Editors: Matej Fischinger and Tatjana Isaković

Ljubljana, Slovenia 29. May 2000





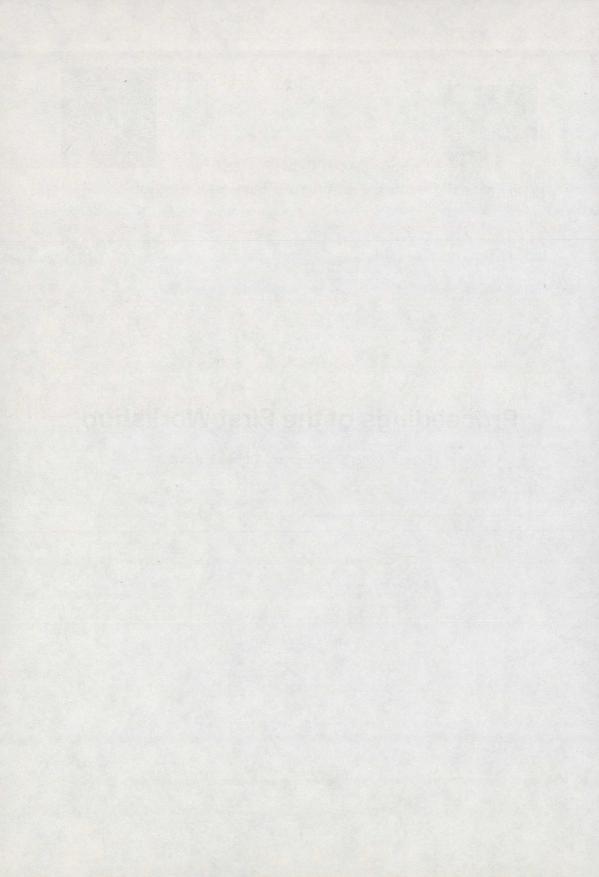


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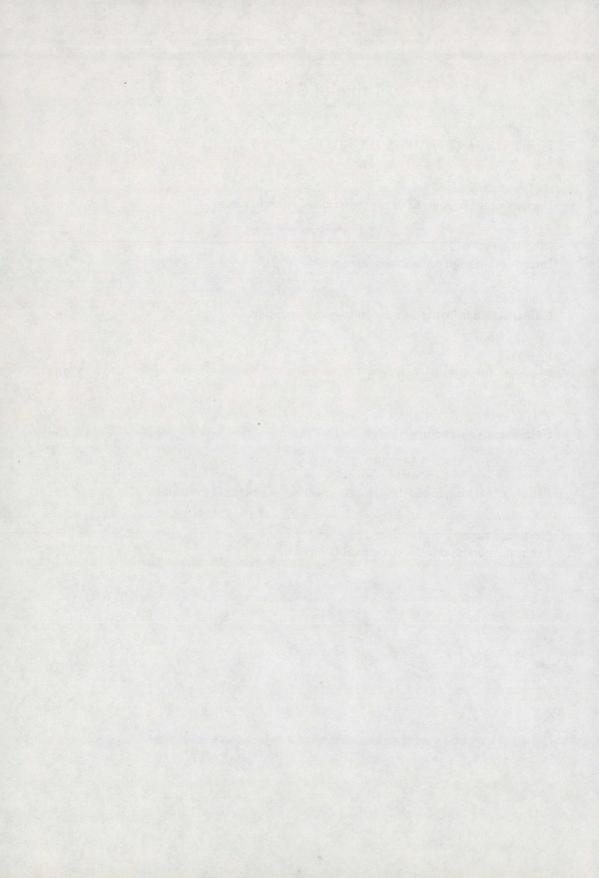
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## Introduction into TEMPUS JEP 14131

## Matej Fischinger

## University of Ljubljana, Faculty of Civil and Geodetic Engineering, Ljubljana, Slovenia

The increasing speed at which existing knowledge becomes obsolete, and the rapid changes in the means by which it is delivered and renewed, will require the higher education sector to adopt new methods of open and distance learning (ODL).

In particular, Slovenia is a small country with limited number of experts and limited financial means for development. Therefore the potentials should be used wisely. It is therefore essential to provide very effective exchange of knowledge on the national and international level. Distance education could certainly pay an important role in this process.

A consortium of 4 European universities (University of Ljubljana, University of Maribor, University of Napoli Frederico II and Royal Institute of Technology, Stockholm) has initiated a TEMPUS joint European project "Open and Distance Learning in Technical Education". Final goal the project is the implementation of a prototype international multimedia education system in earthquake engineering using modern information technology. Earthquake engineering (EE) has been chosen as an illustrative topic, since in EE knowledge is not obtained through analytical procedures only, but also on the bases of experiences. Information technology has proved to be ideal for dissemination of this kind of knowledge. In addition to that, conveying the new knowledge (in EE) into practice is of utter importance in the time when new European structural standards "Eurocodes" have been introduced. Therefore a system is needed to support knowledge transfer on multiple levels.

This publication consists of the PowerPoint supported lectures, presented at the first TEMPUS JEP 14131 workshop, being held in Ljubljana and Maribor on May 29, 2000 in the form of the videoconference. Additionally, short introductions have been provided by the authors to point out the main message of their presentations.



Introduction into: UM JEP 14131 Open and Distance Learning in Technical Education

by Matej Fischinger (co-ordinator)



## PARTICIPATING INSTITUTIONS

- · Royal Institute of Technology, Stockholm
- University of Napoli Frederico II
- University of Maribor
- · University of Ljubljana



## OBJECTIVES

- To enable participating institutions to offer open and distance learning courses
- To implement a prototype of international, multilevel, multimedia education system in structural engineering.



## BACKGROUND

- Limited resources of both Slovenian universities
- The increasing speed in creating new knowledge
- Structural Eurocodes are being introduced into practice
- · High students' failure rate in Slovenia



# Document management in construction – current issues

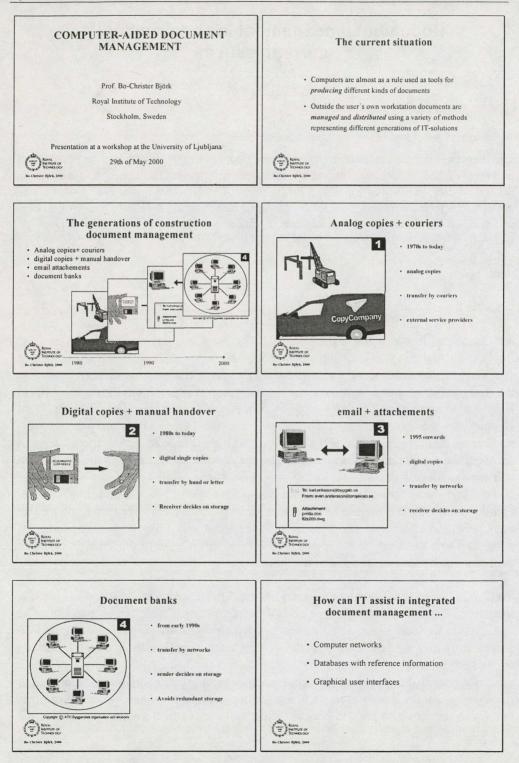
#### Bo-Christer Björk

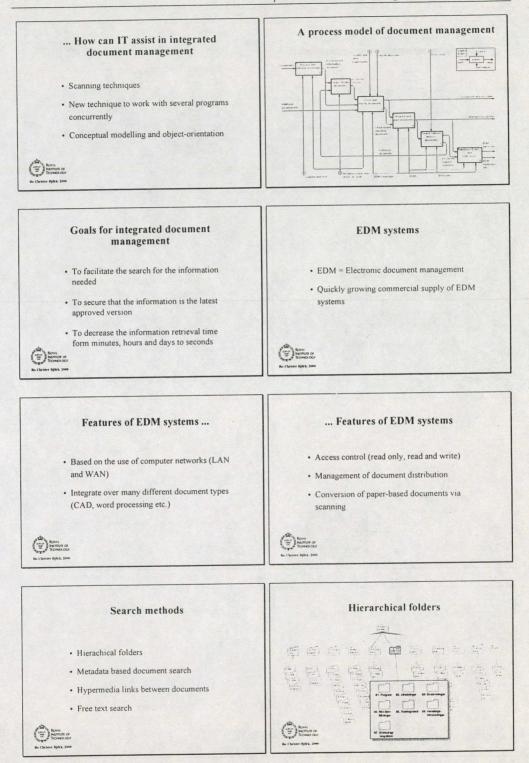
## Royal Institute of Technology, Stockholm, Sweden

The negative impact on overall construction costs, through delays and expensive rebuilding, of out-of date, missing or contradictory information, has been documented in several studies and is well known to practitioners. The effective management of the vast amount of information needed to design, construct and maintain buildings has always been, and still is a formidable challenge. Despite the future promises of product data technology, which have been discussed for 15 years, the effective management of documents, such as drawings, specifications, bills of materials etc., is still today for most companies the key issue.

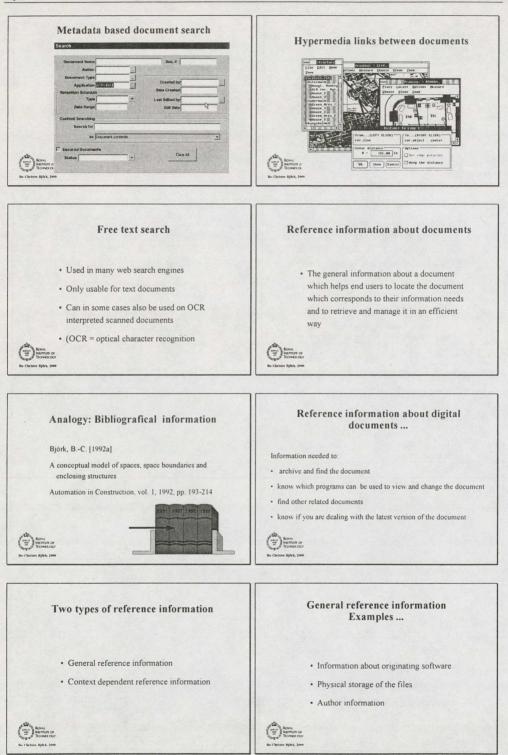
Construction documents have not undergone major changes since the middle of the 20the century. Plan drawings, sections and elevation, bills of quantities, specifications etc. look much the same as earlier. The technology for producing, managing, duplicating and distributing such documents has, however, undergone a number of fundamental changes. These technology changes have enabled significant changes in the information management process, which among other things have resulted in business opportunities for new types of services and companies. The first important change was the introduction of photocopying in the 60ies, which spawned a great number of dedicated copying firms. The second wave occurred during the 80'ies and involved the proliferation of personal computing and the fax, facilitating the production and the transfer of documents. In the early part of the 90-ies, computer networking, both in local area networks, as well as using point-to-point bilateral lines and modem call up, made possible the use of document management systems for managing project documentation. Such systems were nevertheless relatively little used in our industry, compared to traditional photocopying and courier services, until the Internet changed the scene totally towards the end of the 90'ies.

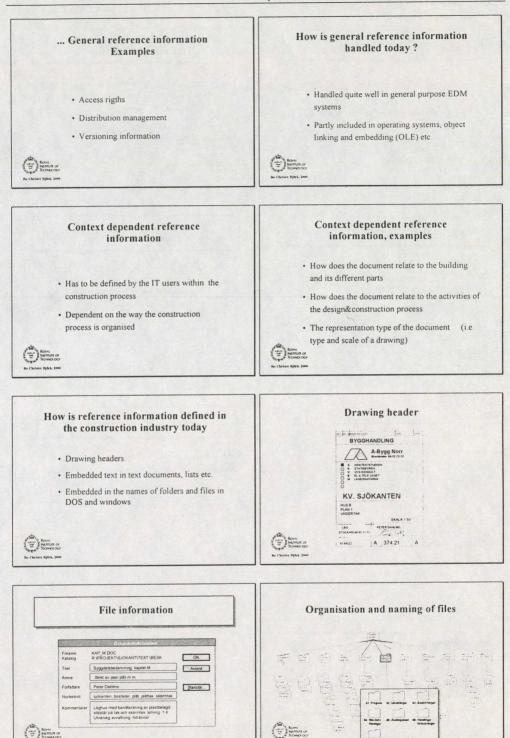
Today document management is one of the fastest growing applications in our industry. The shift from expensive and often complex software which needed to be installed on the computers of all project participants to software which is located on servers only and used through ordinary web browsers significantly lowers the barriers to use such systems. At the same time a clear shift is occurring from in-house solutions, typically provided by one of the dominating project participants, to outsourcing of document management to third party application service providers. A recent trend is that these services also tend to become integrated into vertical internet portals for the construction industry.

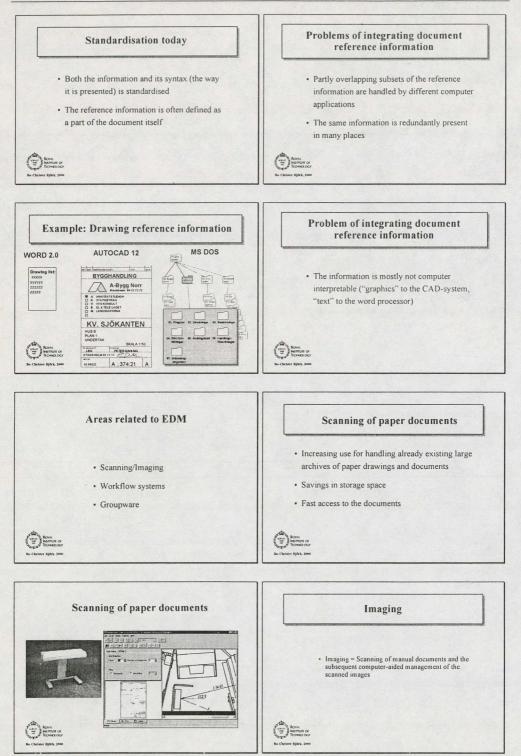


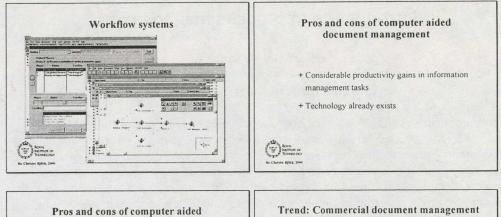


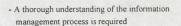
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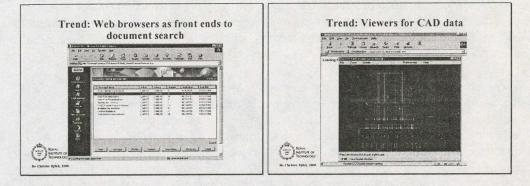


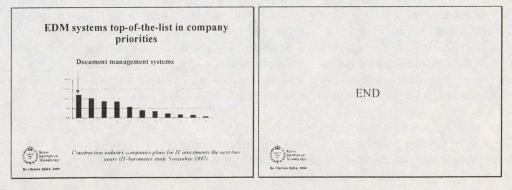
document management

- Requires more discipline of the personnel than manual methods
- In some domains legal problems with paper-less mode of working

Bornal Basmun or Tromocor







## Introduction to process management

### Rikard Berg Von Linde

#### Royal Institute of Technology, Stockholm, Sweden

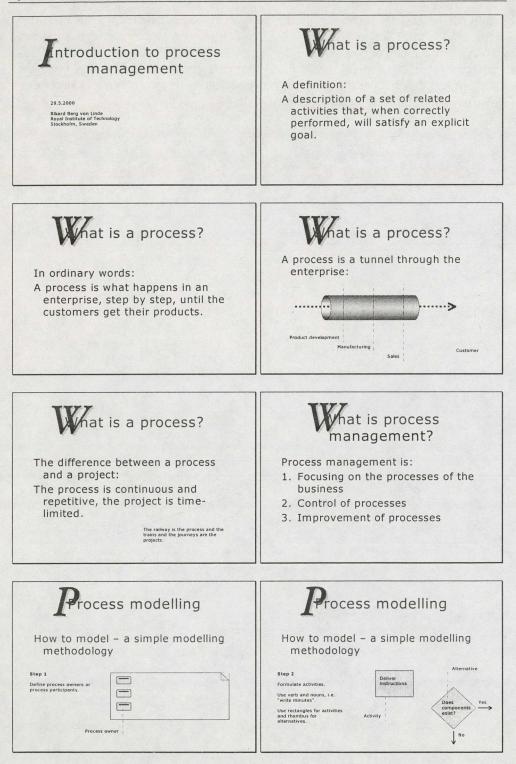
There are many examples of the increased importance of process modelling. Mapping up processes has become an important and fundamental part of business and quality development projects. In connection with development and implementation of enterprise resource systems, it is necessary to have the processes of the business documented. The process documentation must be in such order that both software developers and the business' participants are able to use and understand it. The international quality standard, ISO 9001:2000, calls for identification of the processes that are needed for the quality system, and it calls for clarification of succession and interaction between these processes. In the previous quality standard ISO 9001:1994, the demand for process management was not as explicit as it is in the new edition.

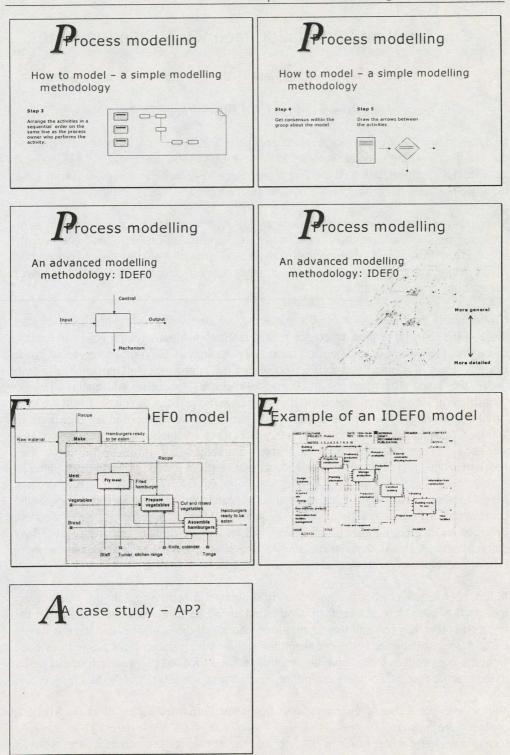
Processes are often described with relatively uncomplicated symbols, such as boxes and arrows. The disadvantage of these models is that the information content is limited. Researchers and software developers use more powerful methodologies, for example IDEF0, which is a subset of the Structured Analysis and Design Technique (SADT). The experiences from working with IDEF0 show that those who perform the modelling get a sound knowledge of the processes. Problems arise when there is a need to communicate or validate the models in co-operation with practitioners who have not been involved in the composition of the models. The process models lack sufficiently well developed graphical user interfaces (GUI) for this purpose.

There are several ways of creating a more usable GUI for process models. Layer techniques, a conscious and knowledgeable use of colours, and awareness of heuristics for usable computer applications are a few examples of methods, which can be used to improve usability of process models. Layer techniques (similar to the ones used in CAD) direct the attention to demarcated parts of the model. They also make it possible to gradually reveal details and build up a model in the presence of a watcher who will have a fair chance of understanding the model. A fully developed model is hard, or even impossible to penetrate, but a step-by-step composed model is manageable. Colours can be used to categorise different types of inputs and outputs, to indicate which organisational unit activities belong to, or to express dependence. Knowledge that has been developed within the research area of human-computer interaction (HCI) could be used to provide guidelines for model design, since process models mainly are managed in computer environments and especially with web applications.

Two different cases with fundamentally different demands on the GUI are possible to identify. In the first case the user explores and tries to comprehend a process model all by himself with no one besides the computer to interact with. This situation calls for a

carefully designed GUI, especially if the process model is based on a methodology unknown to the user. The second case is the situation where a process model is presented by a lecturer to a group of people. Tools for presentation must support the demands of this situation; possibilities to reveal details in an adjustable pace, means of hiding irrelevant details, smooth export from the modelling environment to the presentation environment, flexible navigation (not just sequential), and so forth.





## Construction information technology in education

## Danijel Rebolj

## University of Maribor, Faculty of Civil Engineering, Maribor, Slovenia

In the short history of computing, researchers in the field of civil engineering were often in the frontline in using new technologies to solve their specific problems. In 1938, Konrad Zuse, a civil engineer, has built the first binary electronic-mechanic computer Z1, to solve the static problems of constructions that were getting more and more complex.

In the mid 50's the programming language FORTRAN opened the possibility for many civil engineers to use computers and to make the impossible possible. This has especially become true in the field of numerical analysis, and gradually also for other construction fields. More and more processes got computer support and the so-called "islands of automation" were slowly growing.

Unfortunately the islands in the civil engineering industry were growing much slower than those in the research centres, where the related research field was getting it's own identity. In English the name Construction Information Technology (CIT) has been accepted in the last few years to denote this specific field of applied informatics. In German it is known under the name Bauinformatik and in Slovenian as gradbena informatika. Hereby "construction" has to be understood in the broadest sense and can be equalled with the term "civil engineering". The following concise definition has been proposed by Žiga Turk in 2000: "Construction information technology is equipment, applications, and services that are used by organizations to assist human communication, commitment negotiation, problem solving and decision making, and spans over several civil engineering disciplines."

Many reasons were found which make the application of information technology in the construction industry more challenging: uniqueness of products, dispersion of production, diversity and a great number of companies included in the building life cycle, etc. Many authors have analysed these particularities and have tried to lay guidelines for more efficient development and use of construction information technology.

It has been often noted that the intake of information technology in the construction industry has been slow, slower than in other industries. Researchers seem to live under the impression that they have all these fantastic solutions and that all that is lacking is a way to make the construction industry use them. Several research projects have tackled this issue from the perspective of educating the practitioners and tried to bring research results closer to the practice (e.g. SCENIC) or asking the practice what it wants (ELSEWISE).

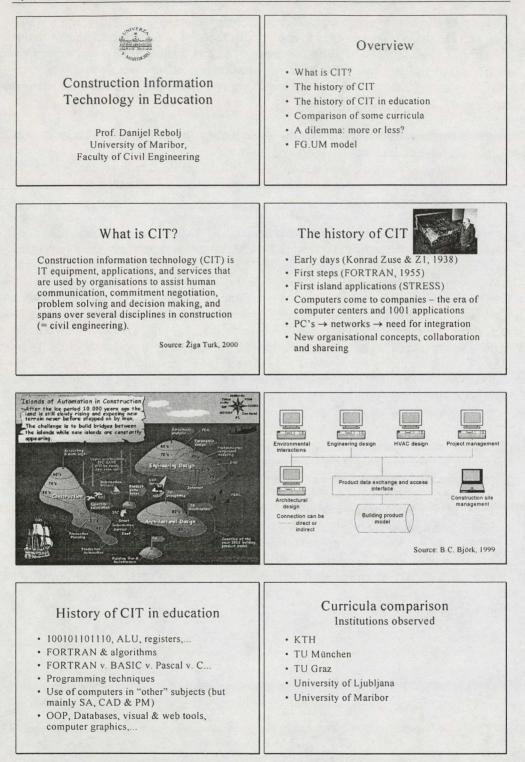
We believe that a part of the reason also lies in the current education practice. After all, students are powerful agents of change when they are employed, and a powerful technology transfer mechanism. During undergraduate studies, courses are typically

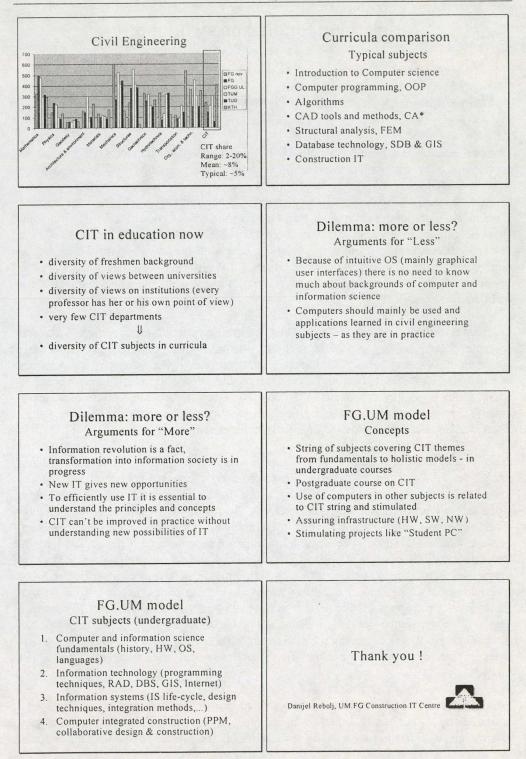
available that introduce computer science, elementary programming, office and CADD software. The students are supposed to master skills so that they could use computers in the assignments given in the professional, engineering courses. During these courses they also learn about particular software that tackle that particular area, for example finite elements solvers, planning and scheduling software, proportioning and reinforcement design programs etc.

And here lies the problem; (1) none of the above actually fits the definition of construction IT, (2) this way of learning about discrete, unconnected software tools only widens the "sea" between the "islands of automation" and (3) does not educate in an area where the potential of IT in construction is the largest - in integrating the fragmented profession and thus providing a holistic perspective.

At present the share of IT subjects in undergraduate civil engineering curricula varies considerably from university to university. Typically there are general introductory courses and specialised courses on IT applications like design of building models, technical drawings, finite element and heat loss programs for the determination of physical behaviour, systems for construction management, or systems for enterprise resource planning. The courses are, however, mostly unconnected from the aspect of information technology. Graduates, coming to the construction industry, only know how to use the existing information systems, but have no idea of the many hidden potentials of the IT of today. To improve this situation, some civil engineering faculties enriched their curricula by some advanced IT (and CIT) courses. Typically database systems, visual programming and component technology, Internet technologies, product and process modelling, general information system development, etc.

To reform undergraduate curriculum is, however, not an easy task. The question of how much IT a civil engineer needs has very many very different answers. Therefore Construction IT postgraduate course seems to better suit the needs. Since adequate human resources and experiences in Construction IT are scarce it has been proposed to join forces and develop an international multi-institutional postgraduate course. The idea was first presented and discussed at the CIB W78 conference "Construction IT 2000" in Reykjavik on 29th of June 2000. 18 participants, mainly professors from European, but also from other universities, have expressed their interest to join. This interest led to a joint development project, which has already been followed by a Socrates Erasmus curriculum development application with the goal to offer a European Master programme in Construction IT.





## Learning for distance working

## Žiga Turk

## University of Ljubljana, Faculty of Civil and Geodetic Engineering, Ljubljana, Slovenia

Distance learning is a formal learning activity which occurs when students and instructor are separated by geographic distance or by time, often supported by communications technology (Glossary of Terms for Higher Education and Distance Learning, Indiana College Network Web Site, <u>http://www.icn.org/resources/glossary.html</u>). Distance learning is not an invention of the information age. First correspondence courses were set up in mid-late 19th century in England and gave the participants formal degrees of education. First university level distance learning program was created at the University of Chicago. It is quite common in Italy and India, where special TV channels are broadcasted from the satellite. Reputation of distance level courses varies and is generally worse that that of the traditional courses.

Traditional distance education "technologies" include print, books, audio, video and computer based training materials such as drill and practice programs, courseware, presentations, kiosk systems, guided tours, electronic books, hypertext systems, simulations and interactive programs. Internet based distance education offer all of the above and in addition the possibility of interaction student - courseware, student - student, student - faculty. Current state of IT enabled interaction is a poor replacement for live interaction. Therefore, distance learning should look for motives elsewhere.

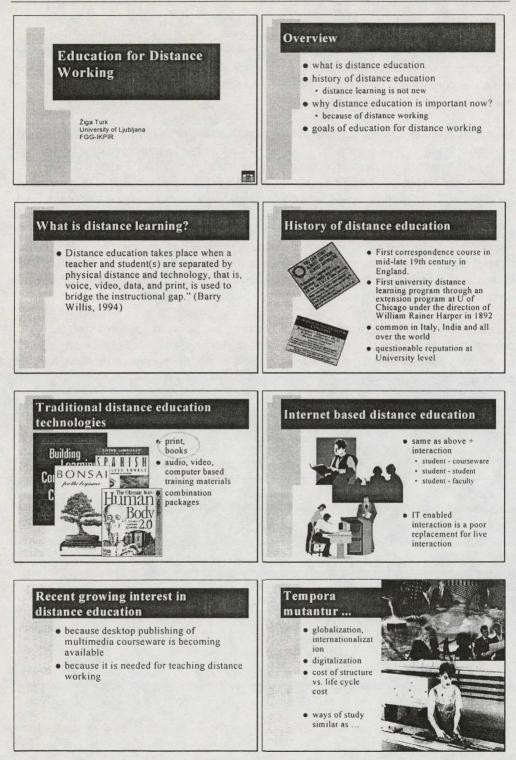
Distance education has been possible for some time, however, it is only recently gaining interest with the members of the academic community. The author believes there are three main reasons for this change: (1) the professors like to be in control of the publication process. They are in control of chalk and blackboard, of the typewriter and typesetting process of a book, but very few filmed videos or any other kind of multimedia courseware, because it requires highly specialised knowledge or dependency on those, that have it. Recently it became possible to desktop-publish course materials and technology to develop interactive courseware is maturing as well. (2) in some fields of technology there is a lot of research and development in the industry as well and academic research is lagging behind. Educational topics are such that are not threatened by the industrial research. (3) distance learning can prepare the students for distance working. Civil engineer's job is such that can be done over a distance - engineers produce information that can be encoded in bits and bytes. In the remainder of the summary, the author would like to suggest a few other motives.

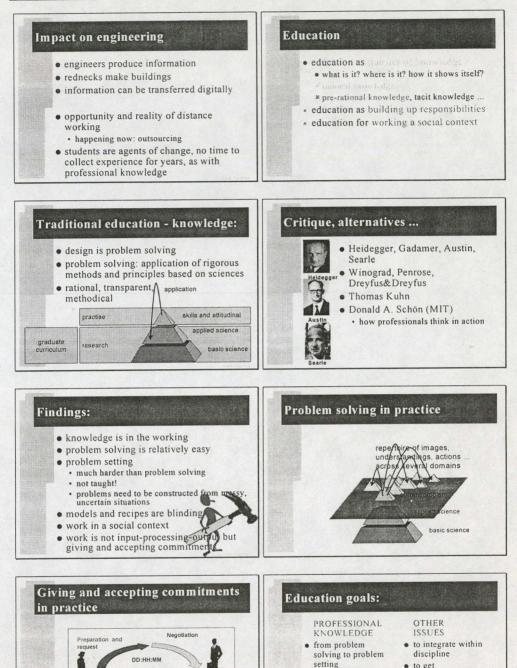
Education is traditionally considered a transfer of knowledge. This narrow view has been criticized by Schoen and others who pointed to pre-rational knowledge and tacit knowledge, to education as building up responsibilities, education for working a social

context etc. They found that knowledge is in the working, that problem solving is relatively easy compared to problem setting. Problems need to be constructed from messy, uncertain situations. Theoretical models and derivations of formulae lectured at theoretical lessons and recipes given at exercise lessons do not provide this kind of knowledge. Work happens in a social context. It is not input-processing-output but giving and accepting commitments. See Turk, 1998 for more on this topic and views.

Education goals in engineering education should therefore be (1) to move the focus from problem solving to problem setting, (2) from scientific rigor to professional relevance, (3) from parts to whole, (4) from processing to commitment negotiation. Education should be (a) integrated within the discipline - classes should exist that pull together all the pieces of knowledge. (b) Education should be interdisciplinary and involve other professions from the AEC, it should admit that (c) the knowledge is in the doing, it is with the practitioners, and it should involve these practitioners in the educational process. Education should (d) respond to the globalisation by working internationally and by using communication technology, (e) provide the students the tacit knowledge of distance working technology (that is similar to distance learning technology), and finally (f) set up a pattern for continued distance education that will provide continuing education to professionals.

Communication technology and distance learning methods are an enabling factor to achieve this. With using distance learning technologies one should not replace any current class with a distance learning one; instead it should enable the transitions mentioned in the previous paragraph.





Conditions of

Performe

Performance

Satisfaction

Custome

Acceptance and

customer satisfaction

• to get interdisciplinary (involve AEC)

· from scientific rigor

· from parts to whole

· from processing to

commitment

negotiation

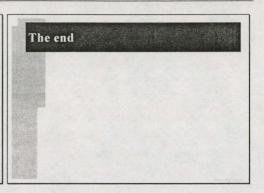
to professional

relevance

- to involve industry
- to work internationaly
- IT: enabling factor

## Conclusions

- Distance learning is not so important: to replace any current classes with a distance learning one
- Importance of distance learning:
   to get tacit knowledge of distance working tools
   to set up a pattern for continued distance education habits
  - · to provide continuing education to professionals
- Opportunity:
  - modernize curriculum related to professional knowledge



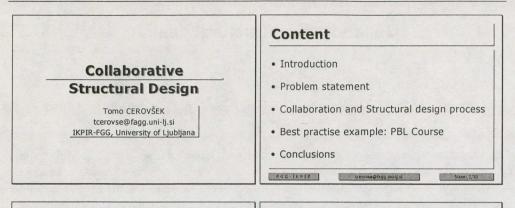
## Collaborative structural design

#### Tomo Cerovšek

## University of Ljubljana, Faculty of Civil and Geodetic Engineering, Ljubljana, Slovenia

The presentation is focusing on the importance of collaborative work in engineering education. Collaboration has a crucial role in structural design especially during conceptual design as well as at any other stage where engineer needs to interact with others. Structural engineering is one of the typical professions that require cross-functional collaboration due to the fact that individual work in isolation usually results in double work, delays, inconsistency, extra costs, etc. To brace the debate several positive experiences related to the best practice in AEC collaboration were presented. These experiences were gained by the author while actively participating in PBL (Project Based Learning) Course at Stanford University (also known as AEC Global Teamwork). After brief introductory notes and familiarization to the topic, major issues were exposed. Through critical discussion on current practice in most of the traditional engineering schools in Europe and elsewhere, a straightforward problem statements were given: (1) Existing common practice in engineering education excludes collaboration from learning environment, (2) Collaboration means multidisciplinary teamwork and that is hard to teach, (3) Conceptual design as one of the most creative parts of structural design is not covered in current curriculum.

Rationale behind these three statements lays in the fact that current learning set up does not cover several very important aspects. These aspects are related to the fact that the industry is the final client of the education process and they are the one who expect from students to be prepared for the real-life situations. The education system in the As-Is state does not encourage the development in the direction of effective teamwork and interpersonal skills as well as it does not pay attention to the development of problem solving skills. These personal qualities are proven to be crucial for successful integration into productive as well as creative working environment. Due to historical reasons individualism and lexicographic knowledge are prevailing characteristics of successful student. Many specialists in the field of education have emphasized the controversy of traditional education process in that the more successful a person is as a student, the more likely they will encounter problems of applying their knowledge. The major shift towards better process is to define problems appropriately so that they will include the development of structural concepts and interaction. PBL was presented as a pedagogical method for contextualization, real-life problems that occur during the project. While working on the project collaboration with architects and others takes place. Even if they're geographically dispersed, the use of Internet technology can solve the barrier. PBL Course at Stanford showed that such kind of work is even possible worldwide. Besides positive experiences to motivate others to adopt PBL, remarks on several obstacles were made.



## Introduction

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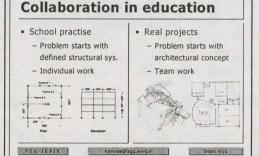
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- Merriam-Webster's definition: to work jointly with others or together especially in an intellectual endeavour
- Structural engineers' involvement in the building project demands collaboration with other parties.

tcarovse@fagg.uni-U.sl

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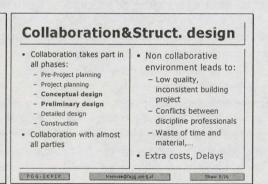
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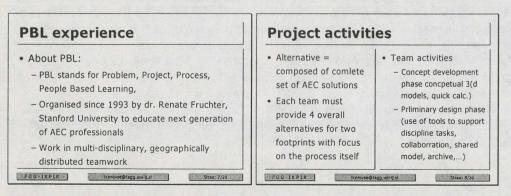


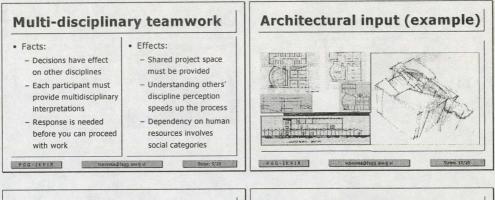
## **Problem statement**

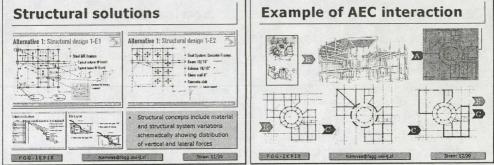
- Current status in education exclude collaboration from learning environment
- Collaboration means multidisciplinary teamwork and that is hard to teach
- Conceptual design as one of the most creative parts of structural design is not covered in current curriculum

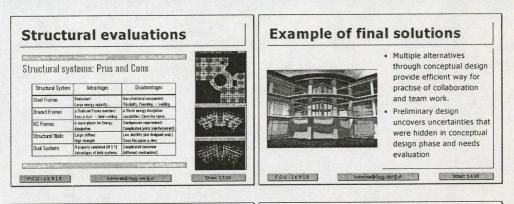
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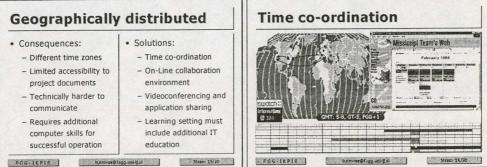


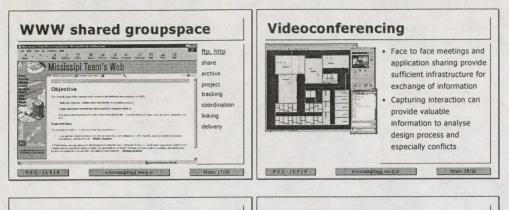












## Conclusion

- School should educate teamwork, give more attention to symbolic models and provide efficient attitude to conceptual design
- Computer tools for support of conceptual design phase should be developed
- Infrastructure and tools for On-line collaboration can solve some of the issues

FGG·IKPIR

tcerovse@fagg.uni-g.sl Stram 19/20

# Acknowledgement Ministry of Science of Slovenia (US-Slovene project) Prof. Peter FAJFAR Dr. Renate FRUCHTER, Director, PBL Prof. Ziga TURK, Mentor

#### FGG·IKPIR

fcerovse@fagg.uni-IJ.sl

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## Distance learning in earthquake engineering – practical example

Matej Fischinger and Tatjana Isaković

#### University of Ljubljana, Faculty of Civil and Geodetic Engineering, Ljubljana, Slovenia

The current procedures in earthquake resistant design have been developed during an evolutionary process based on the observed behaviour during strong earthquakes. Therefore, it is important to visit earthquake sites to build the "feeling" for the behaviour of structures subjected to strong seismic loading. However, only few people have had opportunity to visit damaged areas after earthquakes. Until recently, the only alternative has been to visit lectures supported by slide projections.

During his twenty years of teaching experience, the first author has realised several impediments of such approach. The lectures are fixed in time and space. It is difficult for audience to maintain concentration and make notes in the deemed light environment. The background and interest in the audience typically differ from person to person and it is difficult to formulate the appropriate level of additional explanations. Up to recently, the only alternative has been to either prepare copies of slides with commentaries, or print reconnaissance reports. Both are typically very expensive. In addition to this, printed material should always follow a predefined concept (by the type of structure or by the type of material for example). It is frequently difficult to look over such material and cross-references are typically tedious. Modern information technology provides, however, an excellent opportunity to disseminate such empirical knowledge.

The solution, which is not any more fixed in place, is a video-conference using simple PowerPoint presentation. If pre-recorded such lecture is also not fixed in time. While such presentations do not overcome most other above-mentioned problems, they can include some additional features, like (Web supported) response animations to enhance the interest of the students.

However, the Web certainly encourages entirely new ways of publication and enables inexpensive publishing of content, which could not been printed on paper. As an example, the earthquake engineering slide information system EASY is presented. EASY is a hypermedia tool based on digital slides to learn from post-earthquake investigations. The core of the tool consists of 500 digital images showing earthquake damage after recent major earthquakes. While many data bases with earthquake related images exist on the Web, extensive commentaries are probably the most distinguished feature of the EASY. They include short captions, detailed global descriptions and general descriptions of different causes of failure. Links to related slides and information are also provided. The system offers state-of-the art navigation, browse and search options using a combination of database technology and friendly Web hypertext interface. The system is available on the Web (http://ikpir.fgg.uni-lj.si/EASY) and on the CD-ROM.



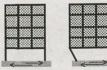
JEP 14131 Open and Distance Learning in Technical Education Ljubljana, May 29<sup>th</sup> 2000

DISTANCE LEARNING IN EARTHQUAKE ENGINEERING - practical example

by Matej Fischinger & Tatjana Isaković

## INTRODUCTION

(Earthquake) engineering is strongly based on



 intuition & feeling for structures

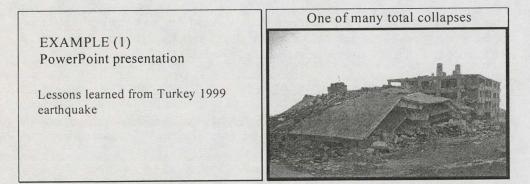
• experience

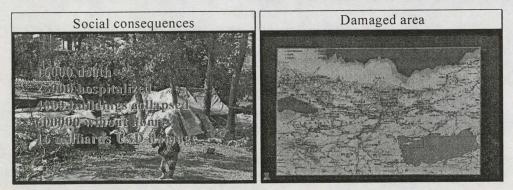
### IDEA

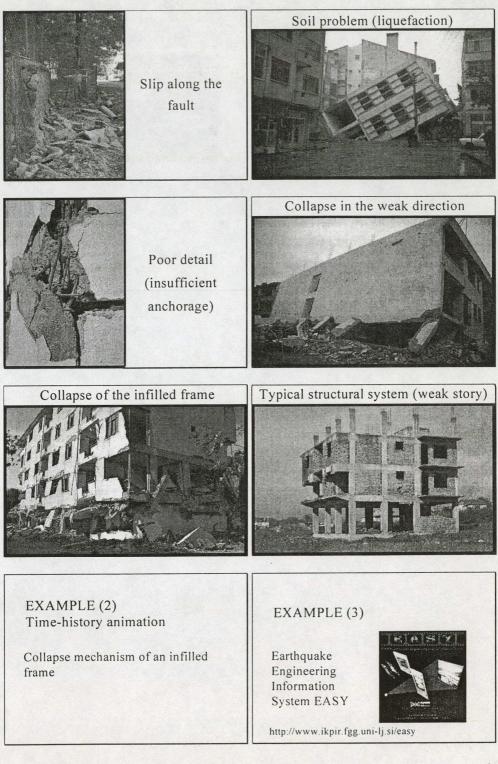
IT can be used to disseminate and enhance empirical knowledge

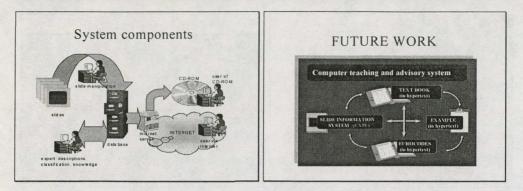
## SOME OPTIONS

- · PowerPoint presentation
- Response animation
- Information system on the Web and CD









## CONCLUSIONS

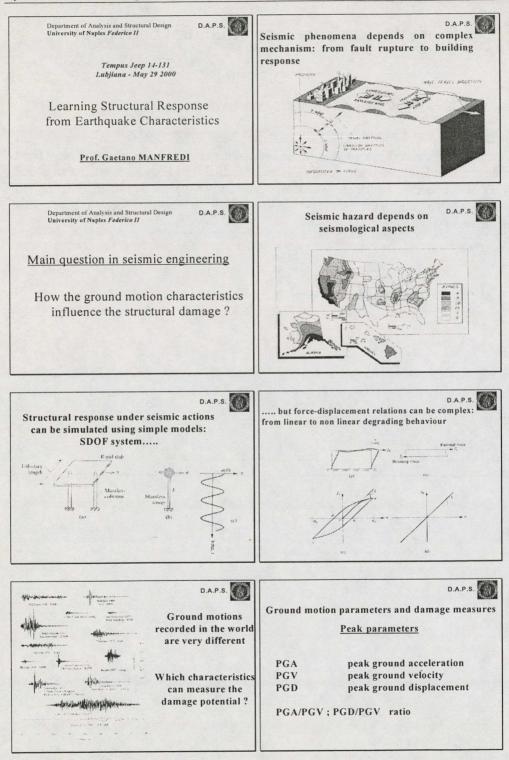
- IT offers teaching opportunities far beyond classical education process
- We are looking forward to work on this exciting project.

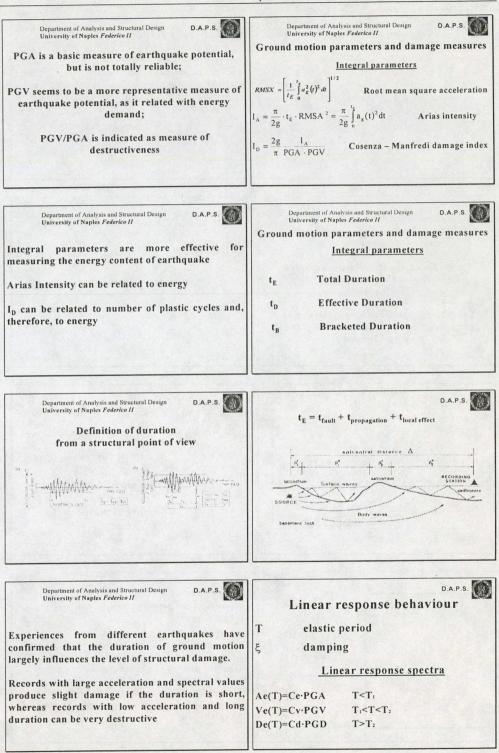
## From the earthquake to structural behaviour

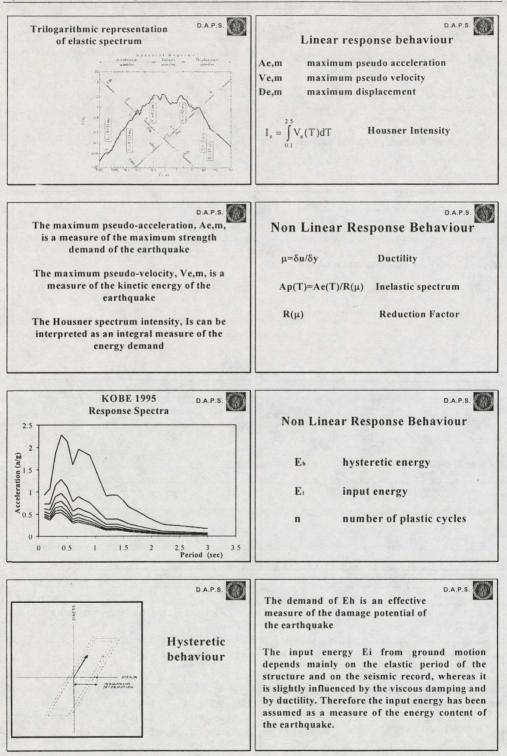
## Gaetano Manfredi

## University of Napoli Frederico II, Naples, Italy

In the frame of the TEMPUS UM-JEP 14131-99 "Open and Distance learning in Technical Education" case studies in the field of the earthquake engineering have been planned. This field has been chosen as representative field because it involves various types of knowledge, which are very demanding and challenging to teach, to learn and to present. To illustrate these types of knowledge, a lesson typical for earthquake engineering is presented.







lain parai	neters fo	fere	nt r	ecor	ds	D.A.P.S.		(0)		
Terremoto	Record	PGA [cm/s <sup>2</sup> ]	PGV [cm/s]	PGD [cm]	t <sub>D</sub> [s]	1 <sub>A</sub> [cm/s]	I <sub>D</sub>	Ae	Ve	De
Nahanni	S1 – L	1080.5	46.2	10.4	7.92	462.5	5.50	2.2	1.6	0.
Kobe 1995	JMA - NS	817.8	92.0	71.8	8.34	838.4	6.91	2.3	2.8	0.0
Chile 1985	Liolleo -N	639.5	41.1	14.2	35.68	1520.8	35.84	2.4	2.7	1.
Ancona 1972	Rocca NS	538.1	10.9	5.5	2.85	67.8	6.94	2.6	2.6	0.
Montenegro1979	Petrovae - NS	429.3	41.3	8.2	10.52	446.2	15.35	3.0	3.0	3.
Friuli 1976	Tolmezzo WE	315.2	32.6	4.6	4.93	119.9	7.25	2.7	2.2	1.
Bucharest	Incerc – NS	192.3	69.0	18.1	15.58	71.4	3.66	2.7	2.3	2.
Mexico 1985	SCT -EW	167.9	61.8	21.9	38.82	243.8	14.55	3.1	3.4	3.)
Campano-Lucano 1980	Calitri WE	156.0	20.9	19.0	47.17	134.1	17.85	2.9	1.8	1.2

Department of Analysis and Structural Design University of Naples Federico II



## Answer

The ground motion parameters that can be assumed as damage measures depends on structural behaviour in linear and non linear field

In general peak parameters influence response of non-degrading systems

In the degrading systems integral measures and/or duration have an important role

Open and Distance Learning in Technical Education

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## Main question in seismic engineering

How the ground motion characteristics influence the structural damage ?

